

**No. 3/10/2014/DCH/P&E/TFC&CM(33)**  
**Government of India**  
**Ministry of Textiles**  
**Office of the Development Commissioner for Handicrafts**  
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West Block No. 7, R.K. Puram  
Sector-1, New Delhi-110 066  
Date: 24.07. 2019

**CORRIGENDUM**

Subject: Pre bid meeting discussion regarding Tenders for Annual Maintenance Contract of Five Core Equipment installed at DHS Varanasi

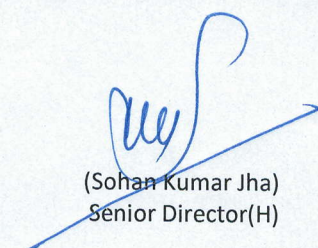
The Pre-bid meeting regarding the tenders for Annual Maintenance Contract of five core equipment (DG sets, Fire Fighting System, Fire Alarm System, Lifts & Escalators, CCTV/EPABX/BMS/LV/Networking) installed at DHS Varanasi held on 23.07.2019 at 12:00 PM under the chairmanship of Senior Director (H) in the presence of the following Officers and Bidders:

1. Sh. Sohan Kumar Jha, Senior Director(H)
2. Sh. Anil Kumar Pradhan, Deputy Director (TFC)
3. Sh. Pradyuman Pandey, Assistant Director (TFC)
4. Sh. Sanjeev Goyal, DGM, Sales & Marketing, Jakson Enterprise Pvt. Ltd.
5. Sh. Chakshu Pandit, Project Head (ISWHC)

During the pre-bid meeting following changes in all five RFPs for AMC of equipments installed at DHS Varanasi were discussed:

1. The Comprehensive Maintenance Contract is changed to Annual Maintenance Contract
2. Eligible agencies may be OEM or OEM certified/OEM authorized service provider or any other competent and eligible firm having work experience of the requisite value as mentioned in the RFP.
3. In the case of Partnership Firms atleast one of the partners must fulfil the experience criteria to meet the eligibility criteria.
4. AMC cost for every year would include visiting charges and spare part charges.
5. Guaranteed Price List of spare items with clear validity period must be submitted along with bids.
6. Prices charged by the maintenance contractor should not exceed the prevailing rates charged by him from others for similar services. While claiming payment the contractor is also required to give a certificate to this effect in his bill.
7. L-1 will be decided on the basis of cumulative amount of
  - i) Charge for one time lump sum repair cost before commencement of AMC
  - ii) Visiting Charges
  - iii) Cost of Spare parts i.e. A Guaranteed Price List submitted along with the bids.

ii) & iii) above would have to be mentioned under AMC cost for each year
8. The amount of Performance Security will be 5% of the value of the equipment to be maintained.

  
(Sohan Kumar Jha)  
Senior Director(H)

## Amendments in Request for Proposal (RFP)

**For Annual Maintenance Contract of CCTV/EPABX/BMS/LV/Networking installed at Deendayal Hastkala Sankul, Varanasi (published on 19.07.2019)**

Sl. No	Clause as per Request for Proposal (RFP)	Amended Clause of RFP
1	<p><u>Page No. 4, Technical Criteria point (b) mentioned under Eligibility Criteria in Notice Inviting Tender ;</u>  <u>Page No. 13, Clause 1.5 A. Technical Criteria point (b) ;</u>  <u>Page No. 17, Technical Criteria Point B mentioned under Documents establishing bidder's eligibility and qualification</u></p> <p>b. Applicant should be an Original Equipment Manufacturer or OEM-certified/OEM-authorized service provider for CCTV/ BMS/ EPABX/ LV/ Networking of Schneider installed in Deendayal Hastkala Sankul (Trade Centre &amp; Museum), Varanasi.</p>	<p><u>Page No. 4, Technical Criteria point (b) mentioned under Eligibility Criteria in Notice Inviting Tender ;</u>  <u>Page No. 13, Clause 1.5 A. Technical Criteria point (b)</u>  <u>Page No. 17, Technical Criteria Point B mentioned under Documents establishing bidder's eligibility and qualification may be read as</u></p> <p>b. Applicant should be an Original Equipment Manufacturer or OEM-certified/OEM-authorized service provider <b>or any other competent and eligible firm having work experience of the requisite value as mentioned in the RFP</b> for CCTV/ BMS/ EPABX/ LV/ Networking installed in Deendayal Hastkala Sankul (Trade Centre &amp; Museum), Varanasi.  <b>In the case of Partnership Firms atleast one of the partners must fulfil the experience criteria to meet the eligibility criteria.</b></p>
2	<p><u>Page No. 4, Technical Criteria point (e) mentioned under Eligibility Criteria in Notice Inviting Tender ;</u>  <u>Page No. 13, Clause 1.5 A. Technical Criteria point (e)</u></p> <p>The Applicant will be qualified only if they have successfully completed work(s) during last 5 years ending last day of the month previous to the month of EOI submission in any Central Govt./state Govt./PSU"s or any private Limited company of repute as given below:</p> <p>i. At least one "similar work" ** of value of INR 27 Lakh <i>OR</i>  ii. Two "similar works" **each of value of INR 17 Lakh <i>OR</i>  iii. Three "similar works" **each of value of INR 14 Lakh</p> <p>** "Similar work" for this contract shall be installation / maintenance/ Repair/ Servicing/ Operation &amp; Maintenance of CCTV/BMS/EPABX/LV/Networking in buildings.</p>	<p><u>Page No. 4, Technical Criteria point (e) mentioned under Eligibility Criteria in Notice Inviting Tender ;</u>  <u>Page No. 13, Clause 1.5 A. Technical Criteria point (e)</u> may be read as</p> <p>The Applicant will be qualified only if they have successfully <b>completed work(s)/work under progress</b> during last 5 years ending last day of the month previous to the month of EOI submission in any Central Govt./state Govt./PSU"s or any private Limited company of repute as given below:</p> <p>i. At least one "similar work" ** of value of INR 27 Lakh <i>OR</i>  ii. Two "similar works" **each of value of INR 17 Lakh <i>OR</i>  iii. Three "similar works" **each of value of INR 14 Lakh</p> <p>** "Similar work" for this contract shall be installation / maintenance/ Repair/ Servicing/ Operation &amp; Maintenance of CCTV/BMS/EPABX/LV/Networking in buildings.</p>



3	<p><u>Page No. 17, Technical Criteria Point E mentioned under Documents establishing bidder's eligibility and qualification</u></p> <p>The tenderers will be qualified only if they have successfully completed work(s) during last 5 years ending last day of the month previous to the month of tender submission in any Central Govt./state Govt./PSU"s or any private Limited company of repute as given below:</p> <p>i. At least one "similar work" ** of value of INR 27 Lakhs OR</p> <p>ii. Two "similar works" **each of value of INR 17 Lakhs OR</p> <p>iii. Three "similar works" **each of value of INR 14 Lakhs ** "Similar work" for this contract shall be installation / maintenance/ Repair/ Servicing/ Operation &amp; Maintenance of CCTV/BMS/EPABX/LV/Networking in buildings.</p>	<p><u>Page No. 17, Technical Criteria Point E mentioned under Documents establishing bidder's eligibility and qualification may be read as</u></p> <p>The tenderers will be qualified only if they have successfully <b>completed work(s)/work under progress</b> during last 5 years ending last day of the month previous to the month of tender submission in any Central Govt./state Govt./PSU"s or any private Limited company of repute as given below:</p> <p>iv. At least one "similar work" ** of value of INR 27 Lakhs OR</p> <p>v. Two "similar works" **each of value of INR 17 Lakhs OR</p> <p>vi. Three "similar works" **each of value of INR 14 Lakhs ** "Similar work" for this contract shall be installation / maintenance/ Repair/ Servicing/ Operation &amp; Maintenance of CCTV/BMS/EPABX/LV/Networking in buildings.</p>
4	<p><u>Page No. 20, Clause 1.10.7 (b) Financial Evaluation and Selection of Bidder, Para 4</u></p> <p>L1 will be decided based on the cumulative total of CMC cost and initial one-time Lump sum repair cost quoted for the equipment's for which CMC is required under this RFP. In case of non-submission of Lump sum repair cost, it is deemed that the all equipment's are in serviceable condition and the L1 bidder is bound to undertake CMC without any additional charges.</p>	<p><u>Page No. 20, Clause 1.10.7 (b) Financial Evaluation and Selection of Bidder, Para 4 may be read as</u></p> <p><b>L1 will be decided on the basis of cumulative amount of</b></p> <p><b>i) Charge for one time lump sum repair cost before commencement of AMC</b>  <b>ii) Visiting Charges</b>  <b>iii) Cost of Spare parts i.e. A Guaranteed Price List submitted along with the bids.</b></p> <p><b>ii) &amp; iii) above would have to be mentioned under AMC cost for each year</b>  In case of non-submission of Lump sum repair cost, it is deemed that the all equipment's are in serviceable condition and the L1 bidder is bound to undertake CMC without any additional charges.</p> <p><b>Note: Please see the revised Financial bid Form (Form-F1) attached with this document. Please fill financial bid as per the revised format only.</b></p>
5	<p><u>Page No. 21, Clause 1.12.4 (a) Submission of Performance Security, Para 1</u></p> <p>Within 10 days of receipt of the LoA, or within period as amended in Letter of Acceptance (LoA), the Selected Bidder shall deliver to the Authority a Performance Security [to cover the amount of liquidated damages and/or the compensation of the breach of contract]in any of the forms given below for an amount equivalent to 10% of the Contract Value as stipulated in the conditions of contract:</p>	<p><u>Page No. 21, Clause 1.12.4 (a) Submission of Performance Security, Para 1 may be read as</u></p> <p>Within 10 days of receipt of the LoA, or within period as amended in Letter of Acceptance (LoA), the Selected Bidder shall deliver to the Authority a Performance Security [to cover the amount of liquidated damages and/or the compensation of the breach of contract]in any of the forms given below for an amount equivalent to <b>5% of the Equipment Value</b></p>

7	<p><u>Page No. 21, Clause 1.12.4 (a) Submission of Performance Security, Para 5</u></p> <p>Should the contract period, for whatever reason be extended, the Bidder, shall at his own cost, submit the fresh Bank Guarantee in respect of performance security for an amount equivalent to 10% of the Contract Value and shall be valid for six months after the scheduled completion date. Such extended / revised Bank Guarantee shall be furnished to the Authority before the expiry date of the Bank Guarantee originally furnished.</p>	<p><u>Page No. 21, Clause 1.12.4 (a) Submission of Performance Security, Para 5</u> may be read as</p> <p>Should the contract period, for whatever reason be extended, the Bidder, shall at his own cost, submit the fresh Bank Guarantee in respect of performance security for an amount equivalent to <b>5% of the Equipment Value</b> and shall be valid for six months after the scheduled completion date. Such extended / revised Bank Guarantee shall be furnished to the Authority before the expiry date of the Bank Guarantee originally furnished.</p>
8	<p><u>Page No. 24, Form-T1: Performa for Technical Evaluation, Sl. No. 5</u></p> <p>Copy of service tax returns submitted for last three (3) year (i.e. 2016-17, 2017-18 &amp; 2018-19</p>	<p><u>Page No. 24, Form-T1: Performa for Technical Evaluation, Sl. No. 5</u> may be read as</p> <p>Copy of service tax/<b>GST returns</b> submitted for last three (3) year (i.e. 2016-17, 2017-18 &amp; 2018-19).</p>
9	<p><u>Page No. 8, In Term Sheet, Sl. No. 2 "Tender Security Amount* (Earnest Money Deposit/EMD)</u></p> <p>All Applicants shall submit EMD through Account Payee Demand Draft as per details provided in point No: 16 of the term sheet.</p>	<p><u>Page No. 8, In Term Sheet, Sl. No. 2 "Tender Security Amount* (Earnest Money Deposit/EMD)</u> may now be read as</p> <p>All Applicants shall submit EMD through Account Payee <b>Demand Draft/Bank Guarantee</b> as per details provided in point No: 16 of the term sheet.</p>
10	<p><u>Page No. 15, Clause 1.10.2 Submission of Bid Security/EMD, Para 2</u></p> <p>Bidder should prepare and submit the scanned copy EMD online as per the instructions specified in the tender document. Original EMD in the form of Demand Draft, shall be sealed in an envelope super scribed Earnest Money Deposit (EMD) for "Comprehensive Maintenance Contract for CCTV/BMS/EPABX/LV/Networking" and submitted at the address mentioned in the point number 6 of term sheet before the end date and time indicated for the same.</p>	<p><u>Page No. 15, Clause 1.10.2 Submission of Bid Security/EMD, Para 2</u> may be read as</p> <p>Bidder should prepare and submit the scanned copy EMD online as per the instructions specified in the tender document. Original EMD in the form of <b>Demand Draft/ Bank Guarantee</b>, shall be sealed in an envelope super scribed Earnest Money Deposit (EMD) for "<b>Annual</b> Maintenance Contract for CCTV/BMS/EPABX/LV/Networking" and submitted at the address mentioned in the point number 6 of term sheet before the end date and time indicated for the same.</p>

**Details of Equipment installed at DHS, Varanasi (Indicative only)**

CCTV		
S.NO.	Product Name	MFG By
1	PELCO -145 DOME CAMERA	PELCO
2	PELCO -40 PTZ CAMERA	PELCO
3	PELCO -59 BULLET CAMERA	PELCO
4	ENDURA - NSM 5200 (6 UNIT)	PELCO
5	SM SERIES 5200 - MANAGER	PELCO
6	SWITCH	HP
7	FLEX NETWORK 5130 SWITCH JG933A	HP
8	HP 2530 - 48G	HP
9	FIBER TERMINAL LIU	
10	SFP	HP

BMS		
S.NO.	Product Name	MFG By
1	XENTA 421 A	schneider
2	XENTA 411 A	schneider
3	XENTA 423 A	schneider
4	XENTA - AUTOMATION SERVER SMART CONTROLLER PS - 24V (3 UNIT)	schneider
5	HP - SERVER PROLIANT ML 30 GEN9	HP
6	DESKTOP - HP	HP
7	DDC PANEL 31 UNIT	schneider
8	NETWORKING	schneider

NETWORKING		
S.NO.	Product Name	MFG By
1	CAT 6 WIRE	D-LINK
2	ROUTER	CISCO 2900
3	ACCESS POINT (16 No.)	ARUBA
4	FIBER CABLE	
5	SFP SWITCH	HP
6	CONTROLLER	UNIBOX

EPABX		
S.NO.	Product Name	MFG By
1	UNIFY - EXCHANGE	UNIFY
2	IP PHONE	UNIFY
3	ANALOG PHONE 2005	EURO
4	ANALOG PHONE 2025	EURO
5	DESKTOP	LENOVO

**FORM-F1: Financial Bid Form***(On the letterhead of the Bidder)*

[Location, Date]

**To,**

Senior Director (Handicrafts),  
O/o Development Commissioner (Handicrafts),  
Ministry of Textiles, West Block No.: 7,  
R.K. Puram, Sector 1, New Delhi - 110066

Dear Sir,

We, the undersigned, are pleased to provide our offer for Providing Annual Maintenance Contract of \_\_\_\_\_ (*Name of the equipment*) installed at Deendayal Hastkala Sankul (Trade Centre & Museum), Varanasi, in accordance with your Request for Proposal dated \_\_\_\_\_ and our Technical Proposal.

We confirm that our proposal includes Charge for one time lump sum repair cost before commencement of AMC, Visiting Charges, Cost of Spare parts (i.e. A Guaranteed Price List submitted along with the bids). Visiting Charges, Cost of Spare parts are mentioned under AMC cost for each year as per terms & conditions stipulated in this Request for Proposal.

Our financial proposal for undertaking Annual Maintenance Contract (AMC) is as provided below:

S. No.	Description	Amount (in INR) for respective heads
1	Initial one-time lump sum repair cost before commencement of AMC.	
2	1 <sup>st</sup> year of AMC cost	Visiting Charge
		Charges for Spare Parts
3	2 <sup>nd</sup> year of AMC cost	Visiting Charge
		Charges for Spare Parts
4	3 <sup>rd</sup> year of AMC cost	Visiting Charge
		Charges for Spare Parts
5	4 <sup>th</sup> year of AMC cost	Visiting Charge
		Charges for Spare Parts
6	5 <sup>th</sup> year of AMC cost	Visiting Charge
		Charges for Spare Parts
7	Cumulative Amount (in figures)	
	Cumulative Amount (in words)	

*Note: In case of conflict between amounts stated in figures and words, the lower amount will be taken as correct, whether the same has been provided in figures or in words.*